

# Homeless Alliance for the Lower Shore (HALS)

## Wicomico, Worcester and Somerset Counties

Resource Guide for the Homeless

Updated May 5, 2020



# **Homeless Alliance for the Lower Shore (HALS) Resource Guide**

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**The information is available online at:  
[www.somersethealth.org](http://www.somersethealth.org)**

## **Crisis Information and 24-Hour Hotlines**

**Affiliated Santé - Eastern Shore Crisis Response Services:** ESCRS is part of Affiliated Santé Group's behavioral health emergent, urgent and information and referral crisis response programs. ESCRS services in nine counties on the Eastern Shore. Four mobile crisis teams located in Cecil, Dorchester, Kent, and Wicomico Counties are available from 9am to midnight, seven days a week, 365 days a year to respond to mental health and substance use crises as defined by the caller. All services are accessed by phone number below.

Phone: (888) 407-8018 Fax: (410) 280-3181

Website: [www.thesantegroup.org](http://www.thesantegroup.org)

**Alzheimer's Safe Return:** Registry for individuals with dementia.

Phone: (800) 272-3900

**Americans with Disabilities Act 24-hour Hotline:** Phone: U.S. Access Board 24 Hour Hotline: (800) 872-2253. Americans with Disabilities Act Information line: (800) 514-0301 (voice), (800) 514-0383 (TTY)

**Beacon Place:** Provides a safe harbor and sanctuary for adults (18+) experiencing acute psychiatric crisis. They are a voluntary alternative to or step down from hospitalization.

Team Cell Phone: 443-880-3010

Website: [www.gogettersinc.org](http://www.gogettersinc.org)

**CDC Center for Disease Control and Prevention:** (800) CDC-INFO (800) 232-4636  
TTY: (888) 232-6348 (24/7)

**Community Outreach Addictions Team (C.O.A.T):** Peer support specialist partnered with local law enforcement to encourage individuals to engage in addictions treatment by offering phone and in-person support, connections to local resources, and follow up assistance.

Phone: (443) 783-6875 Fax: (410) 742-3784

**Eastern Shore Operations Center (ESOC):** ESOC provides the behavioral health information and referral call center for all nine counties of the Eastern Shore. The ESOC is available 24 hours a day, 7 days a week to assess and respond to calls from consumers, family members, community members, businesses and human services agencies. ESOC staff provides linkage to community resources through referrals to all appropriate and existing behavioral health and human services.

**Phone: (888) 407-8018**

### **Life Crisis Center:**

**Life Crisis Center provides a 24/7-hour crisis hotline which answer calls for the National Suicide Lifeline and 2-1-1.**

Services include:

- Free counseling, support groups, legal advocacy for victims of domestic violence, sexual assault and child abuse.
- Secure and confidential safe house for victims and their children of domestic violence.

- Outreach and education about suicide prevention, parenting/co-parenting, anger management and abuser intervention.
- Safe location for the Lower Shore Visitation Center.

**Phone:** Maryland’s helpline call 2-1-1 press 1

Local Crisis #: (410) 749-HELP (4357)

Suicide Prevention Lifeline: (800) 273-8255, TTY: (800) 799-4889

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

Text & Chat services available: Text zip code to 898-211 (MD zip codes only) and visit [www.211.org](http://www.211.org) for chat services and other information.

**Website:** [www.lifecrisiscenter.org](http://www.lifecrisiscenter.org)

**Maryland State Youth Crisis Hotline:** Phone: (800) 422-0009, [www.help4mdyouth.org](http://www.help4mdyouth.org)

**Lower Shore Clinic’s Assertive Community Treatment Teams (ACT):** Provides mobile psychiatric, vocational, rehabilitation, nursing, peer support and substance abuse services. ACT team provides outreach at a client’s home, work, or any other appropriate location chosen by the client. Adults in need of services are assessed by clinical staff to determine the client’s needs, strengths, resources and also receive a psychiatric evaluation which includes history, mental status examination, and diagnosis. ACT provides services primarily to adult residents of Caroline, Dorchester, Somerset, Talbot, Wicomico, and Worcester counties.

Phone: (410) 341-3420

**Referrals:**

443-859-7774 or [referrals@lowershoreclinic.org](mailto:referrals@lowershoreclinic.org)

**PRMC 24 Hour Hotline:** Phone: (410) 543-7160

**Somerset County Peer Support Specialist:** 24/7 on call phone (443) 401-3720

**Trevor Lifeline (LGBTQ Community):** Phone: (866) 488-7386 [www.thetrevorproject.org](http://www.thetrevorproject.org)

**Urgent Care Clinics:** Provide mental health assessment and consultation within 48 business hours to prevent the individual’s condition from worsening. If psychiatric care is identified, an evaluation will be scheduled with a psychiatrist within a 30-day period.

Lower Shore Clinic (Wicomico) Phone: (410) 341-3420

Eastern Shore Psychological Services (Somerset) Phone: (410) 651-4200

**Call Eastern Shore Crisis Response Services (ESCRS) after business hours (888) 407-8018**

**Veterans Crisis Line** Chat available on website [www.veteranscrisisline.net](http://www.veteranscrisisline.net)

Phone: (800) 273-8255 (Press 1), Cell phone # (for texting): 838255 TTY: (800) 799-4889

**Wicomico County Safe Stations**

Address: 726 S. Salisbury Blvd., Salisbury, MD 21804

Phone: (443) 783-6875

The Safe Station is a place where individuals who are ready to seek treatment and recovery services from their addiction can go 24 hours a day, 7 days a week and 365 days per year.

Individuals will be met by a caring and compassionate peer in recovery who will help link them to the treatment and recovery services of their choice. (inside the Recovery Resource Center)

**Worcester County Crisis Response Team:** Hours/Days: 24/7 days per week mental health crisis services available to Worcester County residents and visitors. Please call 911 for assistance. Phone: (410) 629-0164

### **Worcester County Safe Stations**

Address: 15<sup>th</sup> Street Firehouse  
1406 Philadelphia Avenue, Ocean City, MD 21842  
Phone: (410) 632-1100  
On Call #: (443) 859-5600

## **Community Assistance Service**

### **Catholic Charities, Inc. - Diocese of Wilmington-Seton Center**

Address: 30632 Hampden Avenue, Princess Anne, MD 21853  
Phone: (410) 651-9608

- **Counseling:** Seton Center provides routine mental health counseling to persons who are experiencing depression or anxiety, couples who are having stress in their relationship and need to improve communication skills, families whose children are experiencing behavioral problems, or individuals who have a sudden change in their life, such as job loss, death of a loved one, or a physical injury.
- **Emergency Pantry:** Operated Monday through Thursday from 1 p.m. to 4 p.m. in providing nutritious groceries on an emergency basis.
  - **Food Share:** A self-help food cooperative helps families stretch their limited incomes by providing a supplemental bag of groceries once a month.
- **Emergency Assistance:** Seton Center provides emergency financial help for Somerset County residents with rent, utility payments and prescription medications.
  - **COPE:** Prescription Funds to help Somerset County residents.
- **Immigration:** Immigration Services provides help with family-based immigration issues, including naturalization and citizenship, Temporary Protected Status (T.P.S.), renewal of immigration documents, Consular Processing, passport application, and translation of documents and Deferred Action on Childhood Arrivals (DACA).
- **Community Enrichment Programs:** Seton Center programs and community partnerships encourage and support health and wellness. Mothers and children are linked to the Women Infants and Children [WIC] program, to help provide supplemental foods and monitor children's development. In partnership with the Somerset County Board of Education and the Judy Center, Seton Center supports educational programs such as ESL and early school readiness. The Women of Wonder is a senior craft group; the participants stay active, working on projects that benefit others. Other activities vary according to community needs and available resources.

- **Thrift Store:** Seton Center operates a small thrift center that specializes in new and gently used clothing and household goods. All items are available at deep discounts. The Thrift Center is open Tuesdays and Thursdays from 11 a.m. to 2 p.m. We are always interested in donations, especially household goods.
- **Family Strengthening and Case Management:** Using a holistic approach we work to stabilize families in crisis by providing emergency financial help, make connections to both internal and external programs and services and closely work with families on an ongoing basis, and providing a caring, listening ear, to help foster healthy family relationships.

**City of Salisbury: Street Outreach/Resource Navigation**

Address: 207 W. Main Street, Suite 102, Salisbury, MD 21801

Phone: (410) 341-9550

Accessing and navigating the complex network of social services can often be confusing and overwhelming. If you need additional assistance seeking services and programs to help you, we are here to give you a hand! We will:

- Assist you in filling out housing, job, and social services applications
- Direct you to the relevant agencies and programs that can help you
- Make referrals to third-party agencies
- Connect you with local behavioral health agencies
- Provide short and medium-term case management, if required

**Core Service Agencies in each county provides the following services:**

- One-time only funds to assist mental health consumers in the Public Behavioral Health System (PBHS) to maintain or access community placement. Examples of eligible costs include: security deposit and first month's rent, utility turn on and/or deposit, past due utility bills, etc.
- **Laboratory Assistance:** assistance for uninsured patients of the PBHS for blood tests necessary to monitor psychiatric medication.
- **Pharmacy Assistance:** funds for uninsured patients of the PHMS for psychiatric medications.
- **Transportation Assistance:** aids with uninsured patients of the PBHS in need of transportation for mental health appointments.
- **Project for Assistance in Transition from Homelessness (PATH):** provides outreach and short-term case management to individuals that are homeless or at risk of homelessness that have a serious mental illness.
- Assistance paying for birth certificate and/or Maryland identification for individuals that are homeless or at risk of homelessness that have a serious mental illness.

**Somerset County Behavioral Health Authority**

Address: 8928 Sign Post Road, Suite 2, Westover, MD 21871

Phone: (443) 523-1700

[www.somersethealth.org](http://www.somersethealth.org)

**Wicomico County Behavioral Health Authority**

Address: 108 East Main Street, Salisbury, MD 21801

Phone: (410) 543-6981

<https://www.wicomicohealth.org/behavioral-health-authority-and-core-service-agency>

**Worcester County Behavioral Health Authority**

Address: 6040 Public Landing Rd, Snow Hill, MD 21863

Phone: (410) 632-3366

Fax: (410) 632-0065

<https://www.worcesterhealth.org/planning-sidebar/local-behavioral-health-authority-lbha>

**Department of Social Services provides the following assistance programs:**

- Social Services to Adults
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Cash Assistance
- Assistance to Families with Children
- Temporary Disability Assistance Program (TDAP)
- Emergency Assistance
- Medicaid/ Maryland Health Connection
- Housing Assistance
- Child Support Services

**Somerset County Department of Social Services**

Address: 30397 Mt. Vernon Road, Princess Anne, MD 21853

Phone: (410) 677-4200 Fax: (410) 677-4300

**Wicomico County Department of Social Services**

Address: 201 Baptist Street, Suite 27, Salisbury, MD 21801

Phone: (410) 713-3900 Fax: (410) 713-3910

**Worcester County Department of Social Services**

Address: 299 Commerce Street, Snow Hill, MD 21863/ PO Box 39, Snow Hill, MD 21863

Phone: (410) 677-6800

**Diakonia, Inc.**

Address: 12747 Old Ocean City Road, Ocean City, MD 21842

Phone: (410) 213-0923 Fax: (410) 213-2499

**[www.diakoniaoc.org](http://www.diakoniaoc.org)**

Provides homeless advocacy, emergency, and transitional shelter, case management, food pantry, homeless prevention programs, housing search assistance, Supportive Services for Veterans and their families, parenting workshops, and GED/Diploma workshops.

- **Emergency Food Assistance:** Operates daily from 9:00 a.m. to 4:00 p.m. providing nutritious groceries on an emergency basis once per month to residents of Worcester County.

- **Prevention and Re-housing Program: Diakonia provide emergency assistance for, Worcester and Wicomico county residents.** Assistance includes: case management, rental assistance, deposit assistance, utility assistance, and other housing related services as eligible. Case managers will work closely with individuals and families to ensure that they are connected to applicable programs and services.
- **Used to Be Mine Thrift Store:** This thrift store specializes in new and gently used clothing, household goods, and furniture. All items are deeply discounted. Donations are welcomed, especially household goods.  
Address: 12507 Sunset Drive #13, Ocean City, MD 21842 (Located at the corner of Route 611 and Sunset Avenue in West Ocean City)  
Store hours are Wednesday through Saturday 10:00 a.m. - 4:00 p.m.  
Contact: Tom Schultz  
Phone: (410) 213-0923

### **HALO Bargain Center**

Address: 701 Snow Hill Road, Salisbury, MD 21804

Phone: (410) 341-4256

Hours: Monday through Friday 10:00am-6:00pm, Saturday 10:00am-5:00pm, Closed on Sundays.

Services: The HALO Bargain Center specializes in new and gently used clothing, toys, household goods, furniture and much more.

[lschevel@HALOministry.org](mailto:lschevel@HALOministry.org)

### **The HALO Cafe**

Address: 119 South Blvd, Salisbury, MD 21804

Phone: (410) 742-9356

- Breakfast 7:30am to 8:30am (Mon-Fri) Bagged breakfast on weekends
- Lunch 12:00pm to 1:00pm (Mon-Fri) Bagged lunches on weekends
- Dinner 6:00pm to 6:45pm (7 days per week)

### **HALO's Resource & Respite Center**

Address: 119 South Blvd, Salisbury, MD 21804

Phone: (410) 543-2003

Hours: 8:45-4:30, Monday-Friday

Services:

- Respite for homeless individuals and families
- Showers (women in the morning/men in afternoon)
- Clothing vouchers available for qualifying individuals
- Telephone/Computer Availability
- Mail Service
- Case Management and Community Referrals
- Classes and workshops on a variety of topics



### **Homeless Alliance for the Lower Shore Continuum of Care Committee (HALS CoC)**

HALS CoC is a group of individuals from Somerset, Wicomico and Worcester counties that was formed around the common concern of homelessness. Members include representatives from local housing programs, county Homeless Boards, area shelters, non -profits, service organizations, state and county agencies, faith community, local providers, foundations, business community, and local citizens.

[www.somersethealth.org](http://www.somersethealth.org)

### **Homelessness Solution Program (HSP)**

Homelessness Solutions Program" provides financial assistance, counseling, and other services to prevent families and individuals from being evicted, losing their homes, or becoming homeless. The money will also be used to help those who are currently experiencing homelessness find both short term and permanent long-term housing or apartments and stay in the new housing units.

#### **Two Agencies that offer HSP services are listed below:**

1. **Diakonia- serving Worcester and Wicomico County**  
Address: 12747 Old Bridge Road, Ocean City, MD 21842  
Phone: (410) 213-0923
2. **Catholic Charities, Inc. Diocese of Wilmington-Seton Center- serving Somerset and Wicomico County**  
Address: 30632 Hampden Avenue, Princess Anne, MD 21853  
Phone: (410) 651-9608

### **HOPE Inc, (Help & Outreach Point of Entry), Inc.**

Wicomico Presbyterian Church

Address: 129 Broad Street, P.O. Box 5113, Salisbury, MD 21801

Phone: (410) 677-0757

#### **Monday and Fridays 10:00am to 2:00pm Walk-ins welcome**

- Guidance and financial assistance with health and dental related issues
- Assistance provided to obtain birth certificates and Maryland Identification
- Referrals rehabilitation services and personal support, and assistance with obtaining medication

### **Joseph House Ministries**

Street Address: 812 Boundary Street, Salisbury, MD 21801

Mailing address: P.O. Box 1755, Salisbury, MD 21802

Phone: (410) 749-4239

[www.thejosephhouse.org](http://www.thejosephhouse.org)

Joseph House Ministries assist individuals and families who are in a crisis situation. They feed the hungry and care for the homeless.

- **Food Pantry:** Tuesday thru Thursday 9:00am -11:15am
- **Hospitality Room:** Monday thru Friday starting at 8:00am to 1:00pm, homeless can come for breakfast and lunch. Persons may shower and have 1 bag of clothing laundered.

- **Financial Services:** Assistance with utility bills, evictions, and security deposits **\*Must go first to Department of Social Services with an eviction notice** Tuesday thru Thursday, must be there by 8:15a.m. Numbers are drawn.

### **Local Management Board (LMB)**

The LMB is responsible for identifying priorities and targeting resources for the needs in their county. LMBs focus on community-based services to promote a safe, health, and stable environment for all families. LMBs resources for families in order to link them with local agencies and organizations serve children, youth, and families.

### **Somerset County Local Management Board, Inc.**

Address: 8929 Sign Post Road, Suite 1, Westover, MD 21871  
 Phone: (410) 651-2963  
[www.sclmb.org](http://www.sclmb.org)

### **Wicomico Partnerships for Families and Children**

Address: Government Office Building, 125 N. Division St., Room 101, Salisbury, MD 21801  
 Phone: (410) 546-5400 Fax: (410) 546-3100  
[www.wicomicocounty.org/140/Local-Management-Board-Wicomico-Partners](http://www.wicomicocounty.org/140/Local-Management-Board-Wicomico-Partners)

### **Worcester County's Local Management Board**

Address: 6040 Public Landing Road, P.O. Box 129, Snow Hill, MD 21863  
 Phone: (410) 632-3648 Fax: (410) 632-0065  
<https://www.facebook.com/WorcesterCountyLMB/>

### **Lower Shore Friends**

Address: 207 Maryland Avenue, Suite #5, Salisbury, MD 21801  
 Contact: Wilmore "Bunkie" Sterling  
 Phone: (410) 334-2173

- A peer support and advocacy center/referrals to community services, consumer outreach, and workshops
- Wellness and Recovery Center for persons in recovery from mental health disorders
- Linkage to advocacy, consumer forums, and recreational activities
- Provide assistance to persons just released from jail, state hospitals, and local homeless population in Wicomico and Somerset County with Mental Health issues, and housing needs.

### **Maryland Access Point (MAP)**

MAP of Worcester County is a centralized service to provide information and assistance for the individuals of all income levels who need long-term services or want to plan for future needs. Information is also available for family and caregivers trying to support a parent, spouse, or adult child. Staff from the Worcester County Health Department, the Department of Social Services, and the Commission on Aging, are located together to make it easier to access information and assistance across a wide range of programs. MAP of Wicomico County is a centralized service

located at MAC Inc. to provide information and assistance for the individuals of all income levels who need long-term services or want to plan for future needs.

Vision: With respect for the dignity of each elderly, vulnerable and disabled adult, we will promote self-determination in each client's effort to attain optimum quality of life in a safe and least restrictive environment by: Assessing needs; coordinating resources; providing supportive services.

### **Participating Agencies:**

MAP Wicomico

Phone: (410) 742-0505 ext. 109 (contact person Teri Davidson)

MAC Inc.

Address: 909 Progress Circle  
Salisbury, Maryland 21804

MAP Worcester

Phone: (410) 632-9915 (contact person Kristy McIntyre, CIRS A/D)

MAP Intake, Worcester County Health Department

Address: 4767 Snow Hill Road, P.O. Box 159  
Snow Hill, MD 21863

### **Salisbury Urban Ministries**

Address: 326 Barclay Street, Salisbury, MD 21804

Phone: (410) 749-1563 Email: sbyurbanministries@gmail.com

Salisbury Urban Ministries provides:

- **The Men's Welcome Center:** For homeless men to do laundry, shower, and receive health referrals. Open on Sat 9:00AM to 1PM
- **Prescription Assistance:** For Wicomico, Worcester, and Somerset county residents with limited income. Open Tues and Thurs, 10AM – 1PM. Call for required documentation.
- **GOD's Kitchen:** A community outreach program offers lunch on Sat, 11AM-1PM, hosted at Grace United Methodist Church, 635 E. Church St, Salisbury, MD 21804.
- **Kid's Cafe':** An after-school and summer program for "at risk" children attending East Salisbury or Beaver Run Schools. Advanced registration required.
- **Lazarus Food Pantry:** For low income residents living in Wicomico County. Open Tues and Thurs from 10AM to 1PM. Call for required documentation.
- Salisbury Urban Ministries **DOES NOT** offer Financial Assistance

### **Salvation Army**

Address: 407 Oak Street, Salisbury, MD 21804

Phone: (410) 749-3077 must make an appointment. If you are a new client must have a photo ID & Social Security card for all household members.

- **Food Assistance:** Monday thru Friday 9:15am to 11:45am and 1:00pm to 2:45pm; once every 30 days.
- **Energy Assistance:** for Delmarva Power disconnects only. Go to Shore Up! Inc first and have a referral. Appointments available when funds are available.
- **Eviction/First Month's Rent & Meeting Foreclosure Principle & Interest:** Funds are only available (May or June). Must call for information and appointments.

- **Medication Assistance:** Monday thru Friday 9:15am to 11:45am and 1:00pm to 2:45pm. Can only help with \$60.00 per household per 12 months. Only prescription medication. Must have original written prescription or empty bottle. **Clothing Voucher:** Open Monday thru Friday 9:15am-11:45am
- **Furniture Voucher:** To receive a voucher, must have had a fire or flood. Referral needed from the Red Cross, shelter, rehab, or prison. Must provide the following for all household members: Photo ID, Social Security card, and lease for a new place of residence. The day the furniture voucher is provided you must have a large vehicle to remove the items from the Thrift Store, no items will be stored. Vouchers are only good for the day provided, and are only morning appointments.

**Shore Up!** Provides a variety of home programs that assist with home heating and electric bills (available to Wicomico, Worcester and Somerset County residents).

**Office of Home Energy (OHEP)** The OHEP offices help Maryland's hard-working families pay their utility bill, minimize a heating crisis and make energy cost more affordable. OHEP is a year-round program. You can apply any time during the year, but you must reapply each fiscal year (July-June) To apply to OHEP you should call your local agency in your area. You may arrange an appointment or apply by mail.

**Shore Up! (Wicomico County) Home Energy Program**

Address: 520 Snow Hill Rd., Salisbury, MD 21801 Phone: (410) 341-9634

**Shore Up! (Worcester County) Home Energy Program Only**

Address: 6352 Worcester Highway, Newark, MD 21841 Phone: (410) 632-2075

**Shore Up! (Somerset County) Home Energy Program**

Address: 12409 Loretta Rd., Princess Anne, MD 21853 Phone: (410) 651-1805

**The Maryland Energy Assistance Program (MEAP)**

MEAP aids grants to help with home heating bills. Payments are made to your fuel supplier and utility company on your behalf.

**The Electrical Universal Service Program (EUSP)**

EUSP provides energy assistance with electric bills. Eligible customers receive help that pays a portion of their current electric bills. Some EUSP participants may qualify for assistance with a past due electric bill, as well as referrals to energy efficiency programs.

\*You may apply for MEAP and EUSP at any time during the program year (July 1-May 31).

**The Utility Service Protection Program (USPP)**

USPP is designed to protect low-income families from utility turn-offs. All MEAP eligible customers may participate in USPP. Participation also requires a year-round even monthly budget billing. Failure to make consecutive payments may result in removal of USPP.

What you need to apply:

- Copy of applicant's photo identification
- Proof of residence

- Copies of social security cards for all household members including children
- Proof of all of your household's total gross income for the last 30 days (from all sources of income)
- The name of your home energy supplier and account number
- A copy of your most recent utility bill
- In you rent, a copy of your lease

### **The Samaritan Shelter**

Address: 814 Fourth Street, Pocomoke, MD 21851

Phone: (410) 957-4310 Fax: (410) 957-0125

[www.samaritanshelter.org](http://www.samaritanshelter.org)

Email: [thesamaritanshelter@gmail.com](mailto:thesamaritanshelter@gmail.com)

**Food Pantry:** Tuesday and Saturday 1pm -2pm, proof of address and ID is required each time to receive food. Must be a Worcester County resident.

**Soup Kitchen:** Wednesday and Friday 11am-12:30pm, open to anyone in need. No requirements for service.

### **Somerset County Wellness & Recovery Center**

Address: 11674 Somerset Avenue, Princess Anne, MD 21853

Phone: (410) 621-5739

- A peer support and advocacy center with referrals to community services, consumer outreach, consumer workshop.
- A center for persons in recovery from mental health and substance abuse disorders
- A link to advocacy, consumer forums, and recreational activities
- An aid to persons just released from jail, state hospitals, and local homeless population in Somerset County with mental health issues, substance abuse disorders, and housing needs.

### **Telamon Corporation**

Address: 31901 Tri-County Way, Suite 112, Salisbury, MD 21804

Phone: (410) 546-4604

Housing assistance and Housing Counseling program available to customers in need of emergency assistance with rent, mortgage, and utilities (if funds are available). Housing counseling is designed for customers who wish to pursue the American dream of owning their own home.

### **Worcester County Health Department**

Address: 6040 Public Landing Road, Snow Hill, MD 21863 Phone: (410) 632-1100

[www.worcesterhealth.org](http://www.worcesterhealth.org)

- Targeted Case Management (TCM) Phone: (410)632-9230
- Psychiatric Rehabilitation Program Phone: (410) 632-9230
- Safe Station (24-7 Access) Phone: (410) 632-1100
- Peer Warm Line (844) ONE-PEER
- Medical Transportation Phone: (410) 632-0092

- Coordination of Community Services (CCS) for the DD population Phone: (410) 632-9230
- Early Intervention Services for children ages 5 and under Phone: (410) 632-9230
- Peer Support Services Phone: (410) 632-1100
- Maryland Children’s Health Program (MCHP) Phone: (410) 629-0164
- Lower Shore Health Insurance Assistance Program Phone: (410) 632-9230
- Homeless Outreach Team (HOT) – multi-agency team assists Worcester County homeless individuals by linking them to resources by decreasing barriers. Phone: (410)632-3648

**Worcester Youth and Family Counseling Services, Inc.**

Organization Name: Family Connection – Berlin by Worcester Youth and Family Counseling Services, Inc.

Contact Person: Jennifer Leggour

Address: 124 N. Main Street, Suite C, Berlin, MD 21811

Phone: (410) 641-4598 or 2-1-1

Website: <http://www.gowoyo.org> E mail: [shine@gowoyo.org](mailto:shine@gowoyo.org)

**Education /Job Training**

**American Job Center**

Address: 31901 Tri-County Way Salisbury, MD 21804

Phone: (410) 341-6515

[www.lowershoreajc.org](http://www.lowershoreajc.org)

The American Job Center in Salisbury is a one stop shop featuring employment and training services. The purpose of the American Job Center is to provide access to an array of resources and information in one place. The American Job Center offers 12 agencies that together offer just the right blend of services which lead our customers to highly successful careers. The American Job Center agencies work together, to make every customer visit productive, and rewarding. Hours: Monday through Friday 8:00 a.m. to 4:30 p.m. **Availability of specific services varies. Please call ahead on 410-341-6515 for dates and times.**

**Barrett Business Services:**

Address: 220 East Main Street, Suite B  
Salisbury, MD 21801

Phone: (410) 546-2020 Fax: (410) 546-8035

[Salisbury-MD\\_Jobs@bbsihq.com](mailto:Salisbury-MD_Jobs@bbsihq.com)

**Best Temps:**

Address: 308 Civic Ave., Salisbury, MD 21804

Phone: (410) 546-0252

**Board of Education-Homeless Liaisons**

The local liaisons serve as one of the primary contacts between homeless families and school staff, district personnel, shelter workers and other service providers. They liaison coordinates

services to ensure that homeless children and youth enroll in school and have the opportunity to succeed academically.

**Somerset County Board of Education**

Tracey Cottman, Supervisor of Student Services/Homeless Coordinator  
Address: 7982-A Tawes Campus Drive Westover, MD 21871  
Phone: (410) 621-6239  
Fax: (410) 651-2931  
[tcottman@somerset.k12.md.us](mailto:tcottman@somerset.k12.md.us)

**Wicomico County Board of Education**

Jacquelynn Deal, Pupil Personnel Worker  
Erica Jackson – Homeless Case Manager  
Address: 2424 North Gate Drive, Salisbury, MD 21802  
Phone: (410) 677-4535 Fax: (410) 677-4445  
Email: [jdeal@wcboe.org](mailto:jdeal@wcboe.org)

**Worcester County Board of Education**

Darrell H. Birckett, Homeless Liaison/Student Services Specialist  
Address: 6270 Worcester Highway, Newark, MD 21841  
Phone: (410) 632-5000

**Division of Rehabilitation Services (DORS)**

Address : 31901 Tri-County Way, Suite 119 Salisbury, MD 21804  
Phone : (410) 546-1580  
[www.dors.state.md.us/county/wic](http://www.dors.state.md.us/county/wic)  
[www.dors.maryland.gov](http://www.dors.maryland.gov)

The Maryland DORS programs help people with physical and mental disabilities go to work. Allowing them to become self-sufficient and remain independent in their own homes and communities. DORS is a part of the Maryland State Department of Education and operates two major programs: Vocational Rehabilitation (VR) program and the Disability Determination Services.

**Vocational Rehabilitation:** Eligible individuals choose from services that include career assessment, vocational training and job placement. DORS offers specialized programs for people who are blind/visually impaired through the Office for Blindness and Vision Services. DORS also operates the Workforce and Technology Center.

**Disability Determination Services:** Individuals may qualify for one of two Social Security Administration disability programs:

- **Social Security Disability Insurance (SSDI)** Cash benefits to insured workers who meet the definition of disability and to their dependents.
- **Supplemental Security Income (SSI)** Monthly cash benefits to children and adults who meet the disability as well as certain income and resource guidelines.

**Office of Field Services:** Rehabilitation Counselors in offices throughout Maryland provide or arrange services that may include career counseling, assistive technology,

vocational training and/or job placement assistance.

**Workforce & Technology Center:** Offers career assessment, skills training, job placement assistance, assistive technology services, medical and support services that prepare people to work or remain independent.

**Employed Individuals with Disabilities Program (EID)**

Worker incentive program meant to encourage people to work and become self-sufficient by providing Medicaid for a limited premium to people who meet certain requirements.  
(410) 767-7090

**Fast Program (Food and Service Program)**

Address: 31901 Tri-County Way, Suite 112, Salisbury, MD 21804

Phone: (410) 546-4604 Fax: (410) 341-4403

Exciting 12-week full time contextualized training program. This hands-on food service training takes place in an operation on site full kitchen. Wrap around classroom instruction will prepare students for work readiness and job retention. Students will acquire food serving training, Serve Safe Food Handler Certification and Manager Instructions. Students will gain: self –sufficiency, self-respect, life skills, and strategies to help them maintain their jobs.

**Goodwill Lower Shore Career Development Center**

Address: 700 S. Salisbury Blvd, Salisbury, MD 21801

Phone: (410) 219-9118

Hours: Monday-Thursday 9:00 a.m.-3:00 p.m.

Goodwill Lower Shore Career Development Center is a workforce agency that provides several skill trainings, which include Clerical and Computer, Customer Services, Quick Books, Cashier Training, Job Readiness, Placement Assistance, and Case Management. All are focused on eliminating barriers to employment.

**Job Services-Maryland State Employment Services**

Address: 201 Baptist Street, W. Paul Martin Multi-Service Building, 2<sup>nd</sup> floor, Salisbury, MD 21801

Phone: 410-543-6657

**Lower Shore Enterprises, Inc.**

Address: 28475 Owens Branch Road, Salisbury, MD 21802

Phone: (410) 749-6183 Fax: (410) 749-1220

[www.lseworks.org](http://www.lseworks.org)

Lower Shore Enterprises, Inc. (LSE) provides pre-employment vocational and social skills training, vocational assessments, job development and placement, coaching, transportation assistance, employer training and consultation, follow-up job trials, temporary manpower and contractual labor. The address above is the administrative center for offices in Salisbury, MD.

**Lower Shore American Job Center**

Address: 31901 Tri-County Way, Suite 111, Salisbury, Maryland 21804

Phone: 410-341-8533 Fax: 410-334-3454

[dlwdalsalisbury-LABOR@maryland.gov](mailto:dlwdalsalisbury-LABOR@maryland.gov)



**Lower Shore Work Alliance**

Address: 31901 Tri-County Way Salisbury, MD 21804

Phone: (410) 341-6515

[www.lswa.org](http://www.lswa.org)

LSWA facilitates access to programs and services as well as linkages to the employer community. Service areas are Somerset, Wicomico, and Worcester Counties.

Adult and Dislocated Workers Program (410) 341-6010 E-mail [training@lswa.org](mailto:training@lswa.org)

Youth Program (16-24 years old) (410) 341-3835 E-mail [youth\\_infor@lswa.org](mailto:youth_infor@lswa.org)

**National Farm Workers Jobs Program**

Address: 31901 Tri-County Way Salisbury, MD 21804

Phone: (410) 546-4604

Program geared towards providing employment and training services to the Migrant and Seasonal farm worker population. If eligible, customers have the opportunity to participate in an array of services to help them maneuver challenges faced when applying for work and/or educational programs. Some supportive services provided.

**People Ready, Inc.** (formerly Labor Ready)

Address: 340 Cypress Street Salisbury, MD 21801

Phone: (410) 341-0955

[peopleready.com](http://peopleready.com)

**Out -of-School Youth Services Program**

**Shore UP! Inc.**

Phone: (410) 749-1142

Program provides training to become a Certified Nursing Assistant/Geriatric Nursing Assistant (CNA/GNA) to young people ages 16-24 not currently in any type of school. Youth also receive supportive services. Service areas are Somerset, Wicomico, and Worcester Counties.

**Quality Staffing Services:**

Address: 1237 North Salisbury Blvd

Salisbury, MD 21801

Phone: (410) 742-2600

[www.easternshorejobs.com](http://www.easternshorejobs.com)

**Summer Youth Employment Program**

Shore UP!

Phone: (410) 749-1142

Provides green jobs for youth during the summer; includes leadership training and other enrichment activities. Service areas are Somerset, Wicomico, and Worcester Counties.

## Government Programs for Free Cell Phones

### Assurance Wireless

Phone: (888) 898-4888

[www.assurancewireless.com](http://www.assurancewireless.com)

Eligibility varies by state, but you may qualify for a free cell phone and 250 free minutes each month if you participate in Medicaid, Food Stamps, SSI, or other government programs. You may also qualify if your total household income meets government guidelines in your state.

### Lifeline/Safe Link

Phone: (800)-Safe link

[www.Safelink.com](http://www.Safelink.com)

Eligibility guidelines vary by state but in general individuals qualify for a free cell phone if they participate in a public assistance program such as; Food Stamps, Medicaid, SSI, TANF, Low Income Home Energy Assistance Program, National Free School Lunches, Federal Housing/Section 8 Assistance, or if they do not receive any of these public assistance programs, they may also qualify based on total household gross monthly income.

## Low Cost Medical Providers:

### Chesapeake Health Care

- **Somerset- Pediatrics, Adult, OB/GYN, Mental Health**

Address: 12145 Elm Street, Princess Anne, MD 21853

Phone: (410) 651-1000

- **Somerset- Dental**

Address: 12165 Elm Street, Princess Anne, MD 21853

Phone: (410) 651-5151

- **Wicomico- Pediatrics**

Address: 223 Phillip Morris Drive, Salisbury, MD 21804

Phone: (410) 548-1747

- **Wicomico- Adult Medicine, Lab, Mental Health**

Address: 1665 Woodbrooke Drive, Salisbury, MD 21804

Phone: (410) 546-6650

- **Eastern Shore OB/GYN**

Address: 1647 Woodbrooke Drive, Salisbury, MD 21804

Phone: (410) 749-2525

- **Worcester- Pediatrics, Adult Medicine, Mental Health**

Address: 305 10<sup>th</sup> Street Suite 104, Pocomoke City, MD 21851

Phone: (410) 957-1852

- **Worcester County Dental Center:** only for pregnant women and children

Address: 107 William Street, Berlin, MD 21811

Phone: (410) 641-0240

## Local Shelters

### Christian Shelter

Address: 334 Barclay Street, Salisbury, MD 21804

Phone: (410) 749-5673

Christian Shelter provides emergency short term shelter for homeless men, women, and children including breakfast and dinner and practical and spiritual guidance for a maximum of 30 days. For admission persons must be 18 years of age or older or accompanied by a parent or legal guardian, must be willing to abide by the Shelter Rules and must be actively seeking a job and/or resolution of whatever problems are causing their homeless situation. The use of drugs or alcohol is not permitted while staying at the Shelter. For admission call (410)749-5673, preferably between 8:00 am and 8:30 am on the day shelter is needed.

### Diakonia, Inc.

Address: 12747 Old Bridge Road, Ocean City, MD 21842

Phone: (410) 213-0923

[www.diakoniaoc.org](http://www.diakoniaoc.org)

Diakonia provides an emergency housing program for families and individuals to meet the needs and address the root causes of homelessness. Each individual or family works with a case manager and develops a plan to resolve the issues that brought them to Diakonia and works through their plan in order to move to permanent sustainable housing. In order to be eligible for intake, the individual (must be 18 years or older) or family must have lived in Worcester, Wicomico or Somerset County for at least 30 days. They must be drug and alcohol free for at least 24 hours prior to entering housing. Convicted sex offenders or those with a violent criminal history are not eligible.

### Cold Weather Shelter for Men

Phone: (410) 749-4357

Location changes weekly, only available during cold months January thru March.

### HALO Women and Children Shelter and Men's Shelter

Address: 119 South Boulevard, Salisbury, MD 21804

Phone: (410) 543-2003

Must pre-register by calling (410) 742-9356 beginning at 10am to determine daily bed availability

**From 6:00pm to 7:00am the Women and Men's shelter are separate. No family rooms available.**

**Individuals or family may stay up to 90 days at a time in the shelter; however, must be out for 60 days before returning.**

### Life Crisis Center

Phone: 1-800-422-0009/410-749-HELP or call the **Help Line 2-1-1 available 24 hours a day, 7 days a week.**

Life Crisis offers emergency shelter for domestic violence victims and families.

[www.lifecrisiscenter.org](http://www.lifecrisiscenter.org)

### **Ocean City Cold Weather Shelter**

Call for availability: (410) 289-4054

Open only when wind chill temperature is below 25 degrees.

### **The Samaritan Ministries**

911 Address: 814 Fourth St, Mailing Address: P.O. Box 661

Pocomoke City, MD 21851

Phone: (410) 957-4310 Fax: (410) 957-0125

[www.thesamaritanshelter.org](http://www.thesamaritanshelter.org)

email: [thesamaritanshelter@gmail.com](mailto:thesamaritanshelter@gmail.com)

Samaritan Ministries provides emergency housing, food, resources, support and clothing for families and individuals. Staff is available to help each individual work toward developing a plan of action to become self-sufficient and move to permanent housing or other housing to meet their needs. Samaritan Ministries works to meet the needs of the homeless.

**Eligibility Requirements:** Referral is needed. Those in need of shelter are required to do a Pre-Screen & background check before admittance. Individual/Family must be a resident of Somerset, Wicomico & Worcester County for 30 days. Convicted Sex Offenders or those with violent criminal history will not be eligible. Persons must be 18 years of age or older or accompanied by a parent or legal guardian and must be willing to abide by the Shelter Expectations and must be actively working on a daily plan of action. We are not staffed or equipped for special needs.

### **Mental Health / Addictions Providers**

#### **Atlantic Club**

Address: 11827 Ocean Gateway Ocean City, MD 21842

Phone: (410) 213-1007

Open 24 Hours a Day, 7 Days a Week.

- Atlantic Club is a non-profit service organization dedicated to supporting programs and activities by helping individuals in recovery and those trying to achieve sobriety and to stay clean.

#### **B.N.J. Health Services, LLC**

204 Newton Street, Salisbury, MD 21801

Phone: (443) 978-7919

#### **Chesapeake Health Care**

Address: 12145 Elm Street (2<sup>nd</sup> Floor), Princess Anne, MD 21853

Phone: (410) 651-2204

Walk- ins only: Monday, Thursday, and Friday 11:30 a.m. Only the first 2 clients will be seen. It is suggested to show up at least ½ hour early.

#### **Chesapeake Health Care**

Address: 1813 Sweet Bay Drive, Salisbury, MD 21804

Phone: (410) 219-1100

**Chesapeake Health Care**

Address: 9956 N. Main Street, Suite 2, Berlin, MD 21811

Phone: (410) 973-2820

**Community Behavioral Health**

Address: 821 Eastern Shore Drive, Salisbury, MD 21804

Phone: (410) 334-6687

**Community Outreach Addictions Team (C.O.A.T.)**

Peer support specialist partnered with local law enforcement assists people into treatment by offering phone and in-person support, connections to local resources, and follow up assistance.

Phone: 443-783-6875 /410-742-3784

**Eastern Shore Psychological Services-Somerset**

Address: 11120 Somerset Avenue, Princess Anne, MD 21853

Phone: (410) 651-4200 Fax: (410) 651-4290

Walk in hours daily. Call desired sites for hours.

**Eastern Shore Psychological Services-Wicomico**

Address: 1113 Healthway Drive, Salisbury, MD 21804

Phone: (410) 334-6961 Fax: (410) 334-6960

Walk in hours daily. Call desired sites for hours.

**Focus Point Behavior Health**

803 N. Salisbury Blvd. Suite 2200, Salisbury MD 21801

Phone: (443) 978-7838

**Focus Point Behavioral Health**

Address: 11672 Somerset Avenue, Princess Anne, MD 21853

Phone: (410) 621-5858 Fax: (410) 621-5799

[www.focuspointbh.com](http://www.focuspointbh.com)

Hours of Operation: Mon-Thurs 9:00 am to 8:00 pm, Friday 9:00am to 5:00pm,  
Saturday as Scheduled

**Go-Getters (tri-county locations)**

Address: 431 East Main Street. Salisbury, MD 21804

Phone: (410) 546-0381 Fax: (410) 742-8883

Address: 11559 Somerset Avenue, Princess Anne, MD 21853

Phone: (410) 651-1547 Fax: (410) 651-4872

Address: 7033 Worcester Highway, Newark, MD 21841

Phone: (410) 632-3737 Fax: (410) 632-1283

**[www.gogettersinc.org](http://www.gogettersinc.org)**

**Hudson Health Services**

Mailing Address: P.O. Box 1096, Salisbury, MD 21802  
Admissions Address: 1505 Emerson Avenue, Salisbury, MD 21801  
Phone: (410) 219-9000  
Fax: (410) 742-7048  
[www.hudson-health.org](http://www.hudson-health.org)

**J. David Collins and Associates, LLC- Wicomico**

Address: 540 Riverside Drive, Ste 8, Salisbury, MD 21801  
Phone: (410) 548-3333 Fax: (410) 548-3341  
[www.jdavidcollins.com](http://www.jdavidcollins.com)

**J. David Collins and Associates, LLC-Somerset**

Address: 30268 Mt. Vernon Road, Princess Anne, MD 21853  
Phone: (410) 621-5342  
[www.jdavidcollins.com](http://www.jdavidcollins.com)

**Life Crisis Center**

Address: P.O. Box 387, Salisbury, MD 21803  
Phone: (410) 749-0771  
Hours of Operation: Mon-Thur. 9:00am to 5:00pm. Fri: 9:00am-12pm. No cost counseling services for victims of domestic violence, sexual assault, and child abuse.  
[www.lifecrisiscenter.org](http://www.lifecrisiscenter.org)

**Lower Shore Clinic Assertive Community Treatment (ACT) Team- Mobile Treatment**

Address: 106 Williamsport Circle, Salisbury, MD 21801  
Phone: (410) 341-9696

**Lower Shore Clinic**

Address: 505 East Main Street, Salisbury, MD 21804  
Phone: (410) 341-3420  
Walk-ins: Monday thru Thursday starting at 12pm. To be seen must have a photo ID, Social Security Card, and Insurance Card. Lower Shore Clinic offers medical taxonomies, which include Psychiatry, Psychiatric/Mental Health, Family Medicine, Social Work, Internal Medicine, Clinical, Child & Adolescent Psychiatry, Psychiatric/Mental Health, Adult, and Family.  
[www.gogetterinc.org](http://www.gogetterinc.org)

**Maple Shade Youth and Family Services-Mardela**

Address: 23704 Ocean Gateway, Mardela Springs, MD 21837  
Phone: (410) 677-0202 Fax: (410) 677-0303

**Maple Shade Youth and Family Services-Crisfield**

Address: 382 West Main Street, Crisfield, MD 21817  
Phone: (410) 968-3547 Fax: (410) 968-1078

**Maple Shade Youth and Family Services-Somerset**

Address: 11760 Somerset Avenue, Princess Anne, MD 21853 (mail to Crisfield)

Phone: (410) 621-5177 Fax: (410) 621-5050

All languages available via interpreter services

[www.maple-shade.org](http://www.maple-shade.org)

**McCready Pavilion-Peninsula Regional Health Services**

Address: 201 Hall Highway, Crisfield, MD 21817

Phone: (410) 968-1200

[www.mcreadyhealth.org](http://www.mcreadyhealth.org)

**Peninsula Addiction Services**

Address: 102 West Market Street, Salisbury, MD 21801

Phone: (410) 860 2673

**Peninsula Regional Medical Center (PRMC) Partial Hospitalization Program**

Address: 100 East Carroll Street, Salisbury, MD 21801

Phone: (410) 543-4738 Fax: (410) 543-4781

[www.peninsula.org](http://www.peninsula.org)

**Wicomico County Health Department (Addictions and Mental Health Services)**

Address: 108 East Main Street, Salisbury, MD 21801

Mental Health Department/ Phone: (410) 334-3497

Addictions Department/ Phone: (410) 742-3784

[www.wicomicohealth.org](http://www.wicomicohealth.org)

**Worcester County Health Department (Substance Misuse & Mental Health Services)**

Address: 400 A Walnut Street, Pocomoke, MD Phone: (410) 957-2005

Address: 6040 Public Landing Road, Snow Hill MD Phone: (410) 632-1100

Address: 9730 Healthway Drive, Berlin, MD Phone: (410) 629-0164

Address: 11827 Ocean Gateway, Ocean City, MD Phone: (410) 213-1007

[www.worcesterhealth.org](http://www.worcesterhealth.org)

- Center for Clean Start for Pregnant and New Moms Phone: (410) 632-1100
- Substance Abuse Counseling and IOP Phone: (410) 632-1100
- Medication Assisted Treatment Phone: (410)-213-0202
- Intakes for Substance Abuse and/or Mental Health Phone:(410) 632-1100
- Crisis Response Team (CRT) Activated through Emergency Services Peer Warm Line  
Phone: (844) ONE-PEER
- Outpatient, group, family and individual therapy for all ages
- School-based therapy

## Services for Veterans

### **Burial Assistance for Maryland resident Veterans**

The veteran must be a resident of Maryland and honorably discharged. Veteran can be interred at Beulah Veterans Cemetery. A spouse of Veteran can also be buried there for a small fee.

Person of contact: Bruce Webster (410) 943-3420

Phone: Jack Lewis (410) 543-8194

### **Cambridge VA Outpatient Clinic**

Outpatient Clinic provides the following services: Audiology, Coumadin Clinic, Hearing Aid Fitting, Medication Management, Mental Health, Primary Care, Occupational Therapy, Optometry, PTSD, Pulmonary, Social Work, Tele-Mental Health, Tele-Retinal Imaging, Urology, Vet Center, and Women's Health.

Address: 830 Chesapeake Drive, Cambridge, MD 21613

Phone: (410) 228-6243 Phone: (877) 864-9611 Fax: (410) 901-4011

### **Department of Veterans Affairs and Hotline Numbers:**

Website: [www.va.gov](http://www.va.gov)

Benefits: (800) 827-1000

Health Care: (877) 222-VETS (8387)

VA Inspector General: (800) 488-8244

Combat Call Center: (877) WAR-VETS (877-927-8387)

Homeless Veteran Services: (877) 424-3838

### **Homeless Veteran Reintegration Program (HVRP)-**

St. James AME Zion Church-Zion House

Address: 521 Mack Avenue, P.O. Box 3082, Salisbury, MD 21802

Phone: (410) 742-1427

Homeless Veterans Reintegration Program. Funded by the U.S. Department of Labor, the Homeless Veterans Reintegration Program (**HVRP**) is a Federal program that awards money to both nonprofit organizations and government agencies who work to place homeless veterans in jobs.

### **Maryland's Commitment to Veterans**

Department of Health and Mental Hygiene

Address: 201 W. Preston Street, Baltimore, MD 21201

Persons Contact: Dina Karpf, Eastern Regional Resource Coordinator

Phone: (877)-770-4801/24 Hour Hotline Phone: (410) 725-9996

Email: [Dkarpf.mcv@gmail.com](mailto:Dkarpf.mcv@gmail.com)

### **Maryland Army National Guard Family Assistance Center**

Address: 28722 Ocean Gateway, Salisbury, MD 21801

Point Contact: Jon Black

Phone: 410-507-2202

Email: [Jon.d.black2.ctr@mail.mil](mailto:Jon.d.black2.ctr@mail.mil)



### **Pocomoke VA Outpatient Clinic**

Address: 1701 Market Place, Suite 11, Pocomoke, MD 21851

Phone: (410) 957-6718

Phone: (866) 441-0287

### **Services and Benefits Program of the MD Dept of Veteran Affairs**

Address: 201 Baptist Street, Salisbury, MD 21801

Phone: (410) 713-3482

### **Supportive Services for Veteran Families (SSVF)**

Program is designed to address homelessness and is a "Housing First" model to help Veteran families with housing outreach and assistance addressing factors such as unemployment, lack of income, limited income, disabilities, mental illness, substance use, poor credit, criminal histories and traumatic events that affect housing stability. The SSVF program is designed to help Veteran households address these issues and secure permanent housing. SSVF provides a short, intensive period of case management to linking families to benefits and may provide temporary financial assistance with housing and moving expenses. Veterans with low-income facing housing instability should apply.

- Limited financial assistance helps Veterans remain in or obtain permanent housing such as rent (not including mortgage payments) security or utility deposits, utility payment, moving costs, transportation, and child care. **\*Only participants receiving case management are eligible for financial assistance payments.**

### **Three agencies to offer SSVF services are listed below:**

#### **1. Alliance Veteran Housing Outreach & Assistance**

Referral forms can be found on website [www.allianceinc.org](http://www.allianceinc.org) or call the number (410) 282-5900

#### **2. Diakonia, Inc**

Address: 12747 Old Bridge Road, Ocean City, MD 21842

Phone: (410) 213-0923

#### **3. St. James AME Zion Church-Zion House**

Address: 521 Mack Avenue, P.O. Box 3082, Salisbury, MD 21802

Phone: (410) 742-1427

**\*Veterans should call the phone numbers above to inquire about eligibility requirements\***

### **VA Eastern Shore Homeless Outreach**

Phone: (443) 206-2435

### **VA National Call Center for Homeless Veterans**

Phone: (877) 424-3838

### **VA Transportation:**

DAV Eastern Shore Chapter #34: Provides Transportation for VETs only to VA Medical Facilities (not equipped with handicap accessibility)  
Contact: Bob (443)-735-6312 or (410) 742-4181

### **VA Vocational Rehabilitation**

Address: 201 Baptist Street Salisbury, MD 21801  
Phone: (410) 713-3483

### **Veterans Crisis Line**

Chat available on website.  
Phone: 1-800-273-8255 (Press 1)  
Cell phone (For texting): 838255  
Website: [www.veteranscrisisline.net](http://www.veteranscrisisline.net)

## **Supportive Housing Programs**

### **City of Salisbury -Housing & Community Development Department**

Address: 207 W. Main St., Suite 102  
Salisbury, MD 21801  
Phone: (410) 341-9550

The City of Salisbury is providing housing vouchers for chronically homeless individuals. Participants will be housed in private, scattered-site rentals, with the majority of the cost of housing (rent and utilities) covered by the city. Participants will be required to contribute 30% of their income to their landlord and meet with a case manager from the Wicomico County Health Department once a week. Individuals who have been on the street or shelter for over a year, have a mental health diagnosis, and are in Wicomico County are eligible for the program.

### **Maryland Department of Housing and Community Development (formerly Section 8)**

Address: 503 Race Street, 1<sup>st</sup> floor, Cambridge, MD 21863  
Phone: (800) 445-4340 Fax: (410) 428-8844

### **Tri-County Alliance for the Homeless Supportive Homeless Program (TCAH-SHP)**

Somerset County Health Department  
Address: 8928 Sign Post Road, Suite 2, Westover, MD 21871  
Phone: 443-523-1700  
[www.somersethealth.org](http://www.somersethealth.org)

The TCAH-SHP is a supportive housing program serving individuals 18 years or older and families who are homeless as defined by the U.S. Department of Housing and Development (HUD), have serious mental health issues, and who reside in Somerset, Wicomico, and Worcester Counties. This program is a HUD funded permanent supportive housing program operated by the Somerset County Health Department for the Tri-county area. The Program provides housing to eligible participants through ongoing monthly rental assistance and case management to provide service coordination, assist them in obtaining benefits, and assist those obtaining services and treatment to address their disabilities.

**Somerset Continuum of Care Housing Program (formerly Shelter Plus Care Housing Program)**

Somerset County Health Department (serving Somerset residents)  
Address: 8928 Signpost Road, Westover, MD 21871  
Phone: 410-523-1810  
[somersethealth.org](http://somersethealth.org)

**Wicomico Continuum of Care Housing Program (formerly Shelter Plus Care Housing)**

Wicomico County Health Department (serving Wicomico residents)  
Address: 108 East Main Street, Salisbury, MD 21801  
Phone: 410-543-6981  
[wicomicohealth.org](http://wicomicohealth.org)

**Worcester County Continuum of Care Program (formerly Shelter Plus Care Housing Program)**

Worcester County Health Department (serving Worcester County residents)  
Address: 6040 Public Landing Road  
Snow Hill, MD 21863  
Phone: 410-632-1100  
[worcesterhealth.org](http://worcesterhealth.org)

Worcester County Continuum of Care Program is a tenant-based or sponsored-based rental subsidy program targeted to serve individuals 18 years or older and families who are homeless as defined by HUD, have serious mental health issues, and are being served by MD Community Criminal Justice Treatment Program. Applicants must currently be in the Detention Center for misdemeanor charges related to their mental health disability and/or homeless status

**Transitional Housing**

**Diakonia, Inc.**

Address: 12747 Old Ocean City Road, Ocean City, MD 21842  
Phone: (410) 213-0923  
[www.diakoniaoc.org](http://www.diakoniaoc.org)

Diakonia provides transitional housing for families and individuals to meet the needs and address the root causes of homelessness. Each individual or family works with a case manager to develop a plan to help resolve the issues that brought them to Diakonia, and works through their plan in order to be able to move to permanent sustainable housing. In order to be eligible for intake, the individual (must be 18 years or older) or family must have lived in Worcester, Wicomico or Somerset County for at least 30 days to enter the Transitional Housing program the individual/family must complete the Diakonia Emergency Housing Program Phase 1 and have monthly income. Transitional Housing requires monthly payment of program fees which are calculated at 25% of the participant's income. Convicted sex offenders or those with a violent criminal history are not eligible.

**Remove All Hindrances to Success Ministries, Inc. (R.A.T.S.M, Inc.)**

Address: 625 Short Street, Salisbury, MD 21804  
Phone: 443-735-6305

R.A.T.S.M provides transitional housing for single women that are trying to start over in life and are renewing their relationship with God. To be considered for the transitional housing the individual must have a job or actively looking for employment. By referral only please.

**The Joseph House Workshop- Little Sisters of Jesus and Mary**

Address: P.O. Box 1755, Salisbury, MD 21802

Phone: (410) 749-8150 Fax: (410) 749-8073

[www.thejosephhouse.org](http://www.thejosephhouse.org)

The Joseph House Workshop is a residential program for homeless men that teach life skills needed for employment. Provides shelter facilities and personal support services to help overcome the problems associated with homelessness

**Village of Hope 24 Month Transitional Living Program**

Address: 1001 Lake Street, Salisbury, MD 21801

Phone: (410) 860-5981 Fax: (410) 742-1126

[www.villageofhope.us](http://www.villageofhope.us)

Village of Hope, Inc. is a non-profit, non-denominational organization. The mission of the Village of Hope is to promote self-sufficiency and to improve the quality of life of at-risk women and children.

Program Eligibilities are:

- All referrals to the Village of Hope are required to be drug free for at least one year.
- Anyone convicted of a felony is not eligible to participate in the program.
- There is a 6-month probationary period for all new residents, with the expectation of compliance with all program policies and procedures.
- Women who are U.S. citizens, (single, divorced or separated) between the ages of 18-62, with no children or who have custodial children (up to 3 children) ages 14 or under.
- Women must be referred by agencies providing services for issues of abuse, homelessness, financial or general human services, etc.
- Women who are motivated to make positive changes in their lives and are willing to work toward goals to achieve self-sufficiency.
- Women with the ability to participate in educational, training, or employment programs for a minimum of twenty hours a week.
- Women with income (employment/monthly benefits) are required to pay program fees (30% of net income).
- Residents are required to maintain a safe, clean and presentable apartment at all times and to complete assigned community chores within the residential building.
- Curfew hours are 10:00 p.m. Sunday thru Thursday and 11:00 p.m. Friday and Saturday, with exceptions for work and school hours.
- Random drug screens are conducted.
- No drugs, alcohol, or weapons are allowed on Village of Hope premises.

## Transportation

### Medical Assistance Transportation

- Somerset County-Phone: (443) 523-1722
- Wicomico County- Phone: (410) 548-5142
- Worcester County-Phone: (410) 632-0092

### Shore Transit:

Phone: (443) 260-2300

### VA Transportation:

DAV Eastern Shore Chapter #34: Provides Transportation for VETs only to VA Medical Facilities \*(not equipped with handicap accessibility)  
Contact: Bob (443)-735-6312 or (410) 742-4181

## Tri-County Food Pantries/Kitchens

### Wicomico County

Name: Bethany Lutheran Church  
Address: 817 Camden Avenue, Salisbury, MD 21801  
Contact: Kathy Hogan  
Phone: (410) 543-4440

**Hours of Operation: 2<sup>nd</sup> Tuesday Monthly Continuing to operate normal hours. Call prior**

Name: Fruitland Baptist Church  
Address: 630 Clyde Avenue, Fruitland, MD 21826  
Contact: Wally Wood  
Phone: (443) 880-0217  
Hours of Operation: Emergency Monday 10:00 a.m. to 1:00 p.m.  
**\*Only for Wicomico County Residents\* hours of operation continue as normal for Wicomico County residents only. Drive-Thru service only and must have an ID.**

Name: Delmarva Evangelist Food Pantry  
Address: 407 West Gordy Rd. Salisbury, MD 21804  
Contact: Debbie Townsend  
Phone: (410) 749-1719  
Hours of Operation: second and fourth Wednesday of each month 9:30a.m. To 11:30a.m.  
**Individuals need to call ahead on these days to see if the pantry is open on those given days until further notice.**

Name: Emmanuel Wesleyan Food Pantry  
Address: 217 Beaglin Park Drive, Salisbury MD 21804  
Phone: (410) 749-6594  
2<sup>nd</sup> and 4<sup>th</sup> Saturday 8:30AM- 9:30AM

Yellow Building Outback. **Operating normal hours-drive thru services only.**

Name: Lower Shore Friends

Address: 207 Maryland Avenue, Suite #5, Salisbury, MD 21801

Contact: Wilmore Sterling

Phone: 410-334-2173

Hours of Operation: **Limited to once per month. Day of operation and times will be posted on the internet.**

Name: God's Kitchen Soup Kitchen

Address: Grace United Methodist Church 635 E. Church St, Salisbury, MD 21804

Contact: Pricilla Jackson, Volunteer Coordinator

Phone: (410) -845-9248

GOD'S Kitchen: lunch Saturday 11am-1pm \*Wicomico residents only\* **Currently Closed**

Name: Lazarus Food Pantry

Address: Salisbury Urban Ministries 326 Barclay St, Salisbury, MD

Contact: 410-749-1563

**Tuesdays and Thursdays. 10am-12pm. Open**

Name: Salisbury Urban Ministries

Address: 326 Barclay Street, Salisbury, MD 21804

Contact: Debbie Donoway

Phone: (410) 749-1563

**Tues. & Thurs. 10am-12 pm**

Name: Salvation Army

Address: 407 Oak Street, Salisbury, MD 21804

Contact: Myiesha Batson

Phone: (410)749-3077

Hours of Operation: Monday-Friday 9:15am to 12:30 pm and 1:00pm to 3:00pm

**\*Appointments only\* updated information unavailable. No contact reached.**

Name: St. Paul AME Zion Church

Address: 410 Delaware Ave. Salisbury, MD 21801

Contact: Laura D. Goslee

Phone: (410) 546-5661

Hours of Operation: 3<sup>rd</sup> Monday 9:30a.m.-11a.m. and T/W/TH 10am-2:30pm

Monthly/Emergency. **Call ahead for hours of operation.**

Name: Telamon Corporation

Address: 31901 Tri-County Way, Suite 112, Salisbury, MD 21804

Phone: (410) 546-4604

Hours of Operation: Food Pantry = Tuesday 9:00am to 12pm and 1:00 pm to 4:00 pm. **Drive-thru only.**

Company Hours: M - F 8am - 4:30pm

\*Identification, and proof of family size.\*

Name: The Blind of Delmarva

Address: 9501 Ruby Lane, Mardela Springs, MD 21837

Contact: Joan Mitcheil

Phone: (410) 749-8488

Hours of Operation: Monthly. **Hours of operation consistent at this time. Individuals will need to call prior to coming.**

\*For disabled only\*

Name: Wesley Temple Hunger Action

Address: 1322 West Road Salisbury, MD 21801

Phone: (410) 749-4252

**Hours of Operation: Monday & Friday 9:30 a.m. -11:30a.m.**

### **Somerset County**

Name: Faith and Healing Ministries

Address: 143 Somers Cove, Crisfield MD 21817

Phone: 302-344-9143

Hours of Operation: **Monday-Friday 830AM-430PM. If there is an emergency need for food immediately you can contact her on her cell phone.**

\*\* Bring bags

Name: Immanuel United Methodist Church

Address: 206 West Main Street, Crisfield, MD 21817

Contact: Beth McCough

Phone: (410) 968-2189 **left a message to inquire about hours of operation.**

Name: Joy Ministries

Address: 32362 Flower Hill Church Road, Eden, MD 21822

Contact: Vanessa Wright

Phone: (443) 944-8724

Hours of Operation: Wednesday 11:00 a.m. to 3:00 p.m. & Saturday (2<sup>nd</sup> and 3<sup>rd</sup>) 11:00 a.m.-3:00 p.m. **left a message to inquire about hours of operation.**

Name: Mt. Carmel Baptist Church

Address: 30683 Hampton Ave Princess Anne, MD 21853

Phone: (410) 651-3577

Partnered with the Food Bank. **Per Pastor C. Mills. Pantry hours are based on funding and hours of operation will be posted to their Facebook Page.**

Name: Catholic Charities, Inc. - Diocese of Wilmington-Seton Center

Address: 30632 Hampden Avenue, Princess Anne, MD 21853

Phone: (410) 651-9608

Hours of Operation: **Monday and Thursday 1:00p.m. – 3:00p.m.**

**Please be there no later than 2:30p.m.** \*Somerset County residents only\*

\*Residents must present valid I.D, Social Security card, proof of income, and proof of residency (bill or lease)

Name: St James United Methodist Church

Address: 8730 Crisfield Highway, Westover, MD 21871

Contact: Baron Hopkins

Phone: (410) 651-9580

**Hours of Operation: Mobile 3<sup>rd</sup> Saturday Bi-Monthly**

Services Provided: Food Pantry

### **Worcester County**

Name: Atlantic United Methodist Church

Address: 105 4<sup>th</sup> Street, Ocean City, MD 21842

Contact: Joseph Cain

Phone: (410) 289-7430

**Hours of Operation: Soup Kitchen Friday 11:00am to 1:00pm**

Name: Berlin First Baptist Church

Address: 613 William Street, Berlin, MD 21811

Contact: Sharon Parsons

Phone: (410) 641-4306

**Services Provided: Tuesday 10:00am to 12:00pm**

Name: Blessing House Ministries

Address: 7915 Old Ocean City Road, Whaleyville, MD 21872

Contact: Rick Best

Phone: (410) 835-2913

Services Provided: Food Pantry **Tuesday – Friday 11:00am to 2:00pm extended hours on Tuesday 4 pm-7pm/Last Tuesday of each month 4pm to 7pm.**

Name: Community Church

Address: 11227 Racetrack Road, Berlin, MD 21811



Contact: Marian Bickerstaff  
Phone: **(410) 641-8392**  
Hours of Operation: **W/Thurs/F/Sat from 9:00a.m. To 1:00 p.m.**  
\*Need referral for food and clothing\*

Name: Diakonia, Inc.  
Address: 12747 Old Bridge Road Ocean City, MD 21842  
Phone: (410) 213-0923 Fax: (410) 213-2499  
[www.diakoniaoc.org](http://www.diakoniaoc.org)  
**Hours of Operation: Monday-Friday 9 am- 5pm**

Name: Free Indeed Ministries  
Address: 418 W Market Street, Snow Hill MD 21863  
Phone: (410) 603-1482  
Emergency Food Only  
**Can call to request help**

Name: Helping Hand Outreach Ministries  
Address: 1101 Market Street, Pocomoke, MD 21851  
**Hours of Operation: Tuesday -Thursday 10:00am to 2:00, Currently drive thru pickup only**

Name: Mt. Zion Daily Bread  
Address: 410 Dighton Avenue, Snow Hill, MD 21863  
Contact: Brian Water  
Phone: (443) 523-8428  
Hours of Operation: **Done quarterly and mobile only. Will be done next on Friday April 24, 2020 starting at 11:00 am**

Name: New Bethel United Methodist Church  
Address: 10203 Germantown Road, Berlin, MD 21811  
Contact: Geraldine Raock  
Phone: (410) 641-2058  
Hours of Operation: Mobile 2<sup>nd</sup> Friday Bi-Monthly

Name: P.A.C.A. Enterprise Family Food Pantry  
Address: 55634 Market Street, Snow Hill, MD 21863  
Contact: Davida Washington  
Phone: (410) 632-1580

Name: Samaritan Ministries  
Address: 814 Fourth St, Pocomoke City, MD 21851  
Contact: Shelly Daniels  
Phone: (410) 957-4310  
**Hours of Operation: Food Bank: Tuesday & Saturday 1 p.m. to 2 p.m.**

Name: Sara's Pantry  
Address: 11227 Racetrack Road, Berlin, MD 21811  
Phone: (410) 543-5433  
**Hours of Operation: Wednesday-Saturday 9:00 am to 1:00 pm**

Name: Sharing the Harvest  
Address: 10026 Main Street, Berlin, MD 21811  
Contact: Ken Mitchell  
Phone: (443) 373-1107  
**Hours of Operation: appointment only; call prior.**

Name: Shepherd's Crook Food Pantry  
Address: 302 N Baltimore Ave, Ocean City, MD  
Phone: (410) 289-3453  
**Hours of Operation: M/T/TH/F 10am -12pm**

Name: Sonrise Church  
Address: 10026 Main Street, Berlin, MD 21811  
**By appointment only visit <https://rebrand.ly/freefood>**

Name: Son's Spot Ministries  
Address: 12 Worcester Street, Ocean City, MD 21842  
**Only providing carry out and food bags every Thursday at 5:00 pm**

Name: Stevenson UMC  
Address: 123 Main Street, Berlin, MD 21811  
Contact: Vicky Nock  
Phone: (443)735-9222  
**Hours of Operation: Bi-Weekly on Wednesday 11:00 a.m. to 1:00 p.m. Call prior for rotating location.**

Name: St Peter Lutheran Church  
Address: 10301 Coastal Highway Ocean City, MD 21842  
Phone: (410) 524-7474  
**Hours of Operation: Wednesday 12:00 p.m. to 1:30 p.m.**

